

WRESACARE

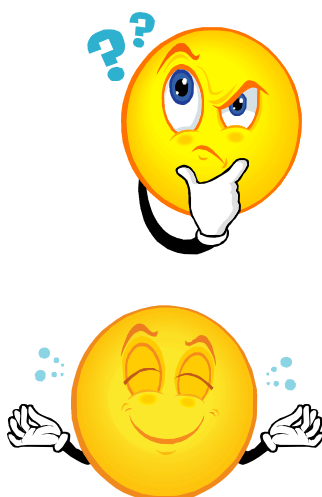
Information for Carers of Children Using Valerie May House

Valerie May House caters for up to 5 children and is situated at 61-63 Camms Rd Cranbourne Tel: 5995 - 0144.



Valerie May House was purpose built by DHS and has 5 children's bedrooms, and 2 large bathrooms with hoists and appropriate furnishings. It is built on 2 blocks and has a large playground with a sensory garden.

Valerie May House is funded by Department of Human Services under their Funding and Service Agreement with WRESACARE. The Department fund for Staffing and Maintenance of the property. They Do Not fund transport, utilities, food or outings. These expenses are the responsibility of WRESACARE and the service user. WRESACARE endeavours to keep costs to the parent/carer to a minimum while supplying quality, fun Respite to the children.





Philosophy of Valerie May House is that it is a place where your child can come and have a holiday or sleepover while you have a well earned break.

WRESACARE's Ethos is that Respite must be a meaningful break for the Carer/Parent while being a positive experience for the child.

Any enquiries please contact Wresacare Office 3
Cranbourne Place Cranbourne Tel: 5996 8612 or on call
after hours 0412 555 807



Plenty of Room for Fun



WRESACARE Believes That A Respite House for Kids Must Be-

- **F**ull of positive experiences
- **A**ble to cater for all kids
- **N**ot restrictive
- **T**otally Child Focused
- **A**ge appropriate activities
- **S**afe for everyone
- **T**reat all children as equal
- **I**nnovative
- **C**areful to make every child feel special



What makes Valerie May House so Popular

- **F**amilies feel comfortable
- **U**nited approach to child's care
- **N**o time for boredom
- **F**amily atmosphere
- **O**utgoing staff
- **R**ight mix of staff & kids
- **A**ge appropriate mix & activities
- **L**ots of outings
- **L**istening to Carers and Kids



Who can access the Respite House?

6 to 17 years olds inclusive with Intellectual disability or with a physical, sensory or acquired disability. The family must live in the Southern Metropolitan Area.

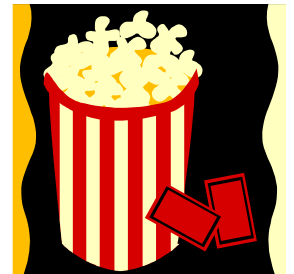
How do I book my child into the Respite House?

Once you are registered with WRESACARE you will be sent a calendar with the house dates available for your child's age group. You can then request the dates that suit you. WRESACARE will endeavour to fill your request, however due to the large volume of clients wanting bookings this may not always be possible.



How much does it cost?

Valerie May House has a daily rate of \$20 which covers overnight stay and pick-ups after 12 noon, all meals and snacks and general cost of outings. To confirm the amount please speak to the Valerie May House Respite Manager during office hours on 5996 8612

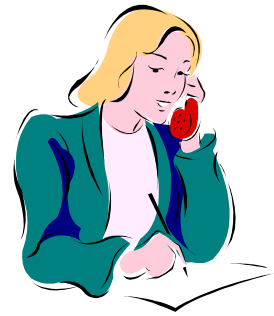


Does my child need pocket money?

Normally all expenses are covered while staying in respite but if the children go out for the day your child may need to pay entrance fees. We suggest no more than \$15.00. Any monies unspent will be returned to you. Receipts where possible are provided on request.

What happens once I have received confirmation of the dates?

You must send back the confirmation slip as soon as possible before your child's stay. The Respite Manager will ring you to go over the care plan and to note any changes since your child's last stay e.g. changes to medication, behaviour, sleeping habits etc



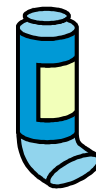
What if the dates are not appropriate?

Inform the WRESACARE office as soon as possible. Many families are on a Demand Register so if you do not require a given date another family can then utilise them.



What if my child is on medication. Does this stop them from accessing respite?

No it does not, however -
Your Doctor will be required to complete a Medication Treatment form detailing all medication including Panadol, creams, lotions and any other over the counter medications.



You will be required to fill in a medication sheet for each visit and supply the medication in a Blister Pack, supplied and filled by your pharmacist. If liquid medication you must supply the measuring device used. If liquid, puffer or creams it must be in a Pharmacy labelled container.

If the above forms and Blister Pack medication are incorrect you will be required to rectify the problem, otherwise we regret we will be unable to accept your child for respite.



What does my child need to bring?

Sufficient clothing and personal items for length of child's stay including incontinence aids (nappies). All items are required to be marked or labelled with your child's name.

Clothing list with all the above items listed.

Any medications or treatments. These are required to be in either a Blister Pack (if tablets or pills) or clearly marked if creams, lotions or puffers.

Pocket money.

Please Do not send any expensive toys or electronic equipment as we can not guarantee their safety and would hate for them to be lost or broken.

What happens if my child is sick while in respite?

You will be notified and requested to take them for medical treatment.

What happens if my child is sick prior to their stay in respite?

You must supply a Doctor's certificate to verify your child is not infectious.



What if my child requires transport to and from school?

Unfortunately Wresacare is not funded to transport to or from School. If you have a respite Package with either WRESACARE or another Agency or you have WHISP hours then you will need to talk



to your manager about the availability of a staff member to assist with transport.

What paperwork do I need to have completed prior to my child's stay?

A care plan is required to be completed by telephone or email by yourself and a Representative of WRESACARE. You will need to contact the Respite House Manager at the office 7 days prior to your child's stay to update the Care Plan.

What paperwork will my child need on arrival?

Assuming the above paperwork is received then your child will need to have a completed medication sheet (this is completed & signed by YOU) and a completed clothing list.

What happens if I have a complaint?

Discuss with the house supervisor on duty or talk to the House Respite Manager, or follow the Grievance Procedure Information Sheet.



Child Friendly Interior

